



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5221263
Dated/दिनांक : 14-09-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	05-10-2024 11:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	05-10-2024 11:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Labour And Employment
Department Name/विभाग का नाम	Employees State Insurance Corporation
Organisation Name/संगठन का नाम	Employees State Insurance Corporation
Office Name/कार्यालय का नाम	Esic Hospital Tirunelveli
Total Quantity/कुल मात्रा	42
Item Category/मद केटेगरी	Multifunction Machines MFM (Q2)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	15 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	70 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No

Bid Details/बिड विवरण	
Past Performance/विगत प्रदर्शन	30 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	107100

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	62

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Medical Superintendent
ESIC HOSPITAL TIRUNELVELI, Employees State Insurance Corporation, Ministry of Labour and Employment
(Esic Fund Account No , Payable At Tirunelveli)

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the

date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Multifunction Machines MFM (42 pieces)

Bis Required	Yes
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Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Ungrouped	Print Technology	Laser
	Type of Machine	Multifunction Machine
	Type of Printing	Mono
	Cartridge Technology	Composite Cartridge, Separate Drum and Toner (Mono Component), Separate Drum and Toner (Dual Component), Ink Or higher
	Platen/Flatbed Size	A4, A3, Legal Or higher
	Paper Size (Original/Image)	A4/A4, Legal/Legal
	RAM size (MB)	2, 8, 16, 32, 64, 128, 256, 512, 1024, 2048, 4096, 6144, 3072, 320, 768, 1536, 1500, 758, 1250, 2560, 7168, 5120, 8192, 16384, 2816, 4000, 2000, 10240, 0, 4608, 8000, 3584 Or higher
	Hard Disk Capacity(GB)	0, 8, 128, 160, 256, 320, 500, 1024, 250, 640, 32, 1000, 2000, 3000 Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Minimum Speed per Minute as per ISO/IEC 24734 in A4 Size-Mono	35, 36, 38, 40, 43, 45, 46, 47, 50, 52, 55, 60, 61, 65, 70, 71, 75, 80, 90, 95, 100, 105, 110, 51, 56, 41, 120, 130, 160, 57, 33, 34, 85, 81, 53, 140, 96, 111, 115, 136, 42, 48 Or higher
	Minimum Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour	12, 15, 16, 18, 20, 22, 23, 24, 25, 26, 27, 28, 30, 31, 35, 36, 4, 4.4, 5, 5.7, 5.8, 6.8, 10, 10.4, 15.5, 40, 50, 60, 5.5, 11, 46, 120, 130, 160, 65, 45, 7, 34, 55, 38, 56, 75, 81, 19, 71, 0, 21, 53, 32, 70, 140, 80, 85, 115, 6, 13, 33, 3.9, 9 Or higher
	Scanning Feature Availability	Yes, No Or higher
	Duplexing Feature Availability	Yes Or higher
	Faxing Feature Availability	Yes, No Or higher
	Networking Feature Availability	Yes Or higher
	If yes, Type of Network Interface	Ethernet 10/100/1000 Or higher
	Wi-Fi Availability	Yes Or higher
	If yes,Wi-Fi Type	Wi fi 802.11 b/g/n, Wi Fi Direct, Wi fi 802.11 b/g/n & Wi Fi Direct, Wi Fi Dual Band Or higher
	Original Document Feeder Type	DADF/RADF Or higher
	Feeder Capacity (Number)	50, 75, 100, 120, 140, 150, 200, 250, 270, 300, 70, 220, 110, 130, 320 Or higher
	Number of Main Paper Tray	1, 2, 3, 4, 5 Or higher
	Each Main Paper Tray Capacity (Number)	250, 300, 500, 550, 750, 1000, 1100, 1150, 1250, 1750, 2000, 2100, 2200, 3000, 4000, 1500, 520, 1040, 1800, 900, 1200, 3500, 600, 800, 540, 2320, 850, 700, 4700, 3300, 3600, 4400 Or higher
	Bypass Facility	Yes, No Or higher
	Yield of the cartridge/Ink Tank/Ink Pack supplied with Machine as per ISO/IEC: 19798/2007(E) for Cyan colour (Number of prints)	6000, 7000, 9500, 10000, 11000, 15000, 18000, 22500, 24000, 500, 700, 1000, 60000, 19000, 213, 231, 337, 384, 690, 1200, 5400, 7400, 400, 165, 2300, 3000, 5000, 119700, 750, 8000, 625, 2000, 5500, 10500, 1400, 2500, 32000, 52000, 16000, 330, 1300, 2600, 6500, 1500, 315, 33600, 39200, 54500, 78000, 0, 31000, 26000, 88000, 9000, 6800, 10300, 5900, 9800, 16100, 12000, 20000, 30000, 13000, 45000, 60500, 1100, 25500, 28000, 14000, 7700, 7600, 4500, 8100, 38000 Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Yield of the cartridge/Ink Tank/Ink Pack supplied with Machine as per ISO/IEC: 19798/2007(E) for Yellow colour (Number of prints)	6000, 7000, 9500, 10000, 11000, 15000, 18000, 22500, 24000, 60000, 19000, 87, 96, 120, 146, 700, 690, 1200, 5400, 7400, 400, 165, 2300, 3000, 5000, 500, 146400, 750, 8000, 625, 2000, 5500, 10500, 1400, 2500, 32000, 52000, 16000, 330, 1000, 1300, 2600, 6500, 1500, 315, 33600, 39200, 54500, 71000, 0, 31000, 26000, 88000, 9000, 6800, 10300, 5900, 9800, 16100, 12000, 20000, 30000, 13000, 45000, 60500, 1100, 25500, 28000, 14000, 7700, 7600, 4500, 8100, 38000 Or higher
	Yield of the cartridge/Ink Tank/Ink Pack supplied with Machine as per ISO/IEC: 19798/2007(E) for Magenta colour (Number of prints)	6000, 7000, 9500, 10000, 11000, 15000, 18000, 22500, 24000, 16000, 19000, 87, 96, 120, 146, 700, 690, 1200, 5400, 7400, 400, 500, 165, 2300, 3000, 5000, 60000, 170600, 750, 8000, 625, 2000, 5500, 10500, 1400, 2500, 32000, 52000, 330, 1000, 1300, 2600, 6500, 1500, 315, 33600, 39200, 54500, 54000, 0, 31000, 26000, 88000, 9000, 6800, 10300, 5900, 9800, 16100, 12000, 20000, 30000, 13000, 45000, 60500, 1100, 25500, 28000, 14000, 7700, 7600, 4500, 8100, 38000 Or higher
	Life of Drum in terms of number of Prints in case of Separate Drum and Toner cartridge technology - Cyan (Number of Prints)	20000, 24000, 25000, 45000, 48000, 60000, 70000, 75000, 78000, 80000, 90000, 95000, 100000, 120000, 150000, 160000, 175000, 180000, 200000, 250000, 270000, 280000, 300000, 400000, 500000, 600000, 800000, 1000000, 1200000, 9000, 214000, 185000, 222000, 54000, 45600, 275000, 396000, 145000, 9200, 12000, 18000, 30000, 33600, 39200, 67200, 84000, 105000, 480000, 135000, 50000, 0, 87000, 109000, 107000, 125000, 65000, 950000, 1400000, 1900000, 106000, 115000, 73400, 660000, 740000, 73700, 97200 Or higher
	Life of Drum in terms of number of Prints in case of Separate Drum and Toner cartridge technology - Yellow (Number of Prints)	20000, 24000, 25000, 45000, 48000, 60000, 70000, 75000, 78000, 80000, 90000, 100000, 120000, 150000, 160000, 175000, 180000, 200000, 250000, 270000, 280000, 300000, 400000, 500000, 600000, 800000, 1000000, 1200000, 214000, 185000, 222000, 54000, 45600, 275000, 396000, 145000, 9200, 12000, 18000, 30000, 33600, 39200, 135000, 50000, 0, 87000, 109000, 107000, 125000, 65000, 950000, 1400000, 1900000, 106000, 115000, 73400, 105000, 480000, 660000, 740000, 73700, 97200 Or higher
	Life of Drum in terms of number of Prints in case of Separate Drum and Toner cartridge technology - Magenta (Number of Prints)	20000, 24000, 25000, 45000, 48000, 60000, 70000, 80000, 90000, 95000, 100000, 120000, 150000, 160000, 175000, 180000, 200000, 250000, 270000, 280000, 300000, 400000, 500000, 600000, 800000, 1000000, 1200000, 214000, 185000, 222000, 54000, 45600, 275000, 396000, 145000, 9200, 12000, 18000, 30000, 33600, 39200, 135000, 50000, 0, 87000, 109000, 107000, 125000, 65000, 950000, 1400000, 1900000, 106000, 115000, 73400, 105000, 480000, 660000, 740000, 73700, 97200 Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Life of Drum in terms of number of Prints in case of Separate Drum and Toner cartridge technology - Black (Number of Prints)	11000, 12000, 20000, 21000, 22900, 23000, 24000, 25000, 26000, 28000, 40800, 45000, 47420, 55000, 60000, 75000, 80000, 100000, 110000, 120000, 135000, 150000, 158000, 160000, 175000, 180000, 200000, 250000, 280000, 300000, 400000, 500000, 600000, 800000, 1000000, 1200000, 35500, 97000, 61700, 132000, 314000, 318000, 338000, 494000, 417000, 491000, 69000, 43000, 66000, 63700, 10000, 6000000, 490000, 9000, 275000, 396000, 145000, 9200, 18000, 30000, 59000, 64000, 67200, 84000, 125000, 210000, 480000, 520000, 590000, 660000, 720000, 900000, 0, 48000, 87000, 109000, 107000, 70000, 65000, 50000, 950000, 1400000, 1900000, 2400000, 223000, 243000, 61000, 115000, 212000, 230000, 93000, 94000, 33000, 44500, 38000, 88000, 99000, 420000, 740000, 70400, 82700, 95300, 95000, 109200, 116500, 15000 Or higher
	Duty Cycle (No of Prints/month)	80000, 81300, 100000, 200000, 300000, 400000, 500000, 150000, 140000, 95000, 135000, 170000, 215000, 125000, 185000, 240000, 230000, 280000, 350000, 90000, 110000, 120000, 1000000, 375000, 250000, 180000, 84000, 105000, 480000, 520000, 590000, 600000, 660000, 720000, 2500000, 2250000, 107000, 129000, 153000, 87000, 175000, 225000, 450000, 650000, 1750000, 2900000, 3300000, 4000000, 223000, 243000, 210000, 212000, 106000, 115000, 130000, 195000, 155000, 740000 Or higher
	Other Certifications Available	UL, CE, RoHS
	On Site OEM Warranty (Year)	5 Or higher

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	M.Pitchaivel	627003,ESIC HOSPITAL, SALAI STREET , VANNARAPETTAI, TIRUNELVELI	42	45

Buyback Detail

Item Name	Printer
Item Description	MFM - 15, Laser Printer- 17, Dot Matrix-1
Serial No.	Z6ZZB8KD6E01A3W
Model	SCX3401 M2826ND ML2951 1676 HP1536 1020 TVS455XL
Brand	Samsung, HP, TVS
Year of Manufacturing	2013
Purchase On	2013-06-20
Age	
Size	
Rating	
Quantity	33
Unit	piece
Remark	
Uploaded Image	View Uploaded Image
<p>Disclaimer/अस्वीकरण</p> <p>The vendor will be responsible for the un-installation of Buyback items.</p>	

Buyer Added Bid Specific Terms and Conditions/क्रिस्ता द्वारा

जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

3. Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

4. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

5. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

6. **Generic**

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

7. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

8. **Generic**

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

9. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

10. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

11. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

12. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers

for Service Support.

13. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

14. **Warranty**

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

15. **Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

16. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. The successful bidder shall provide a security deposit in the form of a demand draft in favor of ESIC Fund Account number 1 payable at Tirunelveli. The security deposit shall be returned without interest after 62 months from the date of installation.

2. The warranty of the supplied product must be 5 years.

3. Pre-bid meeting with a demonstration of the products by the bidders will be held on 20-09-2024 11.00AM at ESIC Hospital Tirunelveli. Prospective bidders are requested to attend the pre-bid meeting without fail, as only those bidders who have demonstrated their products during the pre-bid meeting shall be considered for the technical bid.

4. The authorization certificate used by OEM should be bid-specific.

5. All bidders should upload product details with the brand, model number and supply the same with the technical bid.

6. Vendor must have an office or service center at Tirunelveli and submit their address of Tirunelveli and the supporting documentation.

7. The Price of consumables - cartridges - must be mentioned & fixed for at least one year.

8. SCOPE OF WORK FOR SUPPLY, INSTALLATION, TESTING AND COMMISSIONING OF PRINTERS

8.1. The present tender involves a supply of 42Nos. of Printers to the ESIC Hospital, Vannarpettai, Tirunelveli - 627003. The successful bidder has to supply and install all the specified printers at the above-mentioned location at their own cost in good condition.

8.2. The successful bidder has to deliver the goods within 45 days from the date of

f award.

8.3. The installation of the Printers is to be done within 7 days from the date of Supply.

8.5. The bidder should furnish the documents for the Past Experience certificate as same as OEM brand of a similar product.

8.6. The details of the existing printers which have to be taken under buyback are given in S.No 12.

8.7. The bidders shall arrange for transportation of the printers under buyback at their own cost from the respective site. If the bidder fails to transport the buyback printers within 30 days from the installation of the new printers, then the buyback printers shall be disposed of by the ESIC Hospital Tirunelveli at the risk of the bidder and the successful bidders shall have no claim on it.

8.8. The bidder shall also be responsible for deputing qualified technical personnel for installation, testing, commissioning, and other services under his scope of work as per the specification.

9. DELIVERY AND INSTALLATION

9.1. Payment shall be made by ESIC to the successful bidder after the following documents/conditions are submitted/ fulfilled by them at the end user location.

9.2. Certificate of successful installation of Printers duly signed by the end-user locations.

9.3. The supply and installation work should be executed during the working hours of ESIC (9.00 A.M. to 4.00 P.M.) and on working days of ESIC with due advance intimation.

9.4. The personnel employed for the installation shall strictly obey the Safety Rules while working on ESIC premises. If any issues, the responsibility will be fixed with the successful bidder only at any cost.

10. WARRANTY AND ON-SITE MAINTENANCE:

10.1. The bidder shall be responsible for the warranty and to ensure the printers supplied are new and free from all defects and faults in materials used, and workmanship of the Manufacture and shall be of the highest grade and consistent with the established and generally accepted standards for materials of the type ordered and shall perform in full conformity with the specifications.

10.2. The warranty period shall be a minimum of 5 years starting from the date of installation, testing, and commissioning of the printers at the location.

10.3. Replacement under warranty clause shall be made by the bidder free of all charges at the site including freight, insurance, and other incidental charges during the warranty period under normal and proper use and maintenance thereof, proves defective in design, material or workmanship or fails to conform to the specifications as specified.

10.4. If any call/report is logged on the printers, without raising any query, the successful bidder should supply/change the printers within two working days. For these printers, the installation has to be carried out by the successful bidder only (without claiming any additional cost).

11. TECHNICAL SPECIFICATIONS NEW PRINTER

Parameters Minimum Model Specifications

1. Make & Model Number Exact details to be provided by the bidder with its official brochure
2. Printing Technology Laser
3. RAM 512 MB or more
4. Type of Printing (Mono as per requirement)
5. Resolution 600 x 600 dpi or higher
6. Duplex Printing Automatic duplex printing (DADE)
7. Simplex Printing Speed (A4) 32 ppm or above
8. Standard Functions Print, Copy, Scan
9. Paper Tray Capacity 250 pages
10. Media Type Plain Paper, Heavy Paper, Transparency, Label, Index Card, Envelope.
11. Media Sizes A4/Legal (as per requirement)
12. Duplex Printing A4 / Letter / Legal
13. Scanner Flatbed and duplex ADF scanning (DADE), scan to email
14. Resolution (For scanner) 600 x 600 dpi or higher optical
15. Interface USB 2.0 Hi-speed or more 10/100 Base-T Ethernet (Network), Wi-Fi 802.11b/g/n
16. Operating System Drivers to be provided for Windows 2000/Server 2003, 2008, 2012/Linux, MAC OS, Windows 11 (all 32 and 64 bit both) or later, MAC OS
17. Duty Cycle Minimum 8000 pages per month
18. All-in-One Cartridges Based on ISO/IEC 19752 standard Printer ships with minimum 1000-page starter cartridge
19. Flatbed Size A4 / Letter / Legal
20. BIS Registration/ BIS Catalogue BIS registration of the product is must
21. Environmental Compliance Energy star, RoHS certified

22. Original Equipment Manufacturer (OEM) Product OEM Manufacturer or its authorized dealers with OEM Manufacturer Authorization only to bid, MAF to be submitted

23. Warranty Minimum 5 Years OEM Comprehensive warranty including all parts (except toner Cartridge) with onsite support. The Device should not be declared end of life by OEM at the time of purchase.

24. Service Centre OEM Service Centre should be in India and support should be available at local level of the indenting offices.

12. TECHNICAL SPECIFICATIONS OF OLD PRINTERS

Sl.No	Printer Make and Model	Quantity Nos
1.	Samsung SCX-3401	15
2.	Samsung ML 1676	1
3.	Samsung M 2826 ND	4
4.	Samsung ML 2951	10
5.	HP 1536	1
6.	HP 1020	1
7.	TVS 455XL	1

13. The supplier should undertake to buy back the above-mentioned items as per the rates quoted in the bid at their own cost from the ESIC Hospital Tirunelveli.

14.SITE DETAILS FOR BUYBACK PRINTERS

Sl.no	Location	Contact Person	Mobile No
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1	ESIC Hospital, Vannarpettai, Tirunelveli-627003.	Pitchaivel (Care Taker), ESIC Hospital, Triunelveli.	Cell: 9944482983 0462-2502199
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Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the

same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---