



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2025/B/5923

Dated/दिनांक : 07-02-25

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	28-02-2025 16:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	28-02-2025 16:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Labour And Employment
Department Name/विभाग का नाम	Na
Organisation Name/संगठन का नाम	Employees State Insurance Corporation (esic)
Office Name/कार्यालय का नाम	New Delhi
क्रेता ईमेल/Buyer Email	sobhan.bera@esic.nic.in
Total Quantity/कुल मात्रा	71
Item Category/मद केटेगरी	Split Air Conditioner Including Green AC, Wall Mount Type (V1) (Q2) , Unitary Air Conditioner (Window AC) (V2) as per IS 139 (Part 1) (Q2)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	23 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	70 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certification (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid Details/बिड विवरण	
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Past Performance/विगत प्रदर्शन	50 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
Comprehensive Maintenance Charges Required	Yes
Type of Bid/बिड का प्रकार	Two Packet Bid
Primary product category	Split Air Conditioner Including Green AC, Wall Mount Type (V
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	5 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Estimated Bid Value/अनुमानित बिड मूल्य	4605000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Required/वित्तीय दस्तावेज की आवश्यकता है।	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	230250

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	62

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं

विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

DEAN

Dean office, ESIC Dental College & Hospital, Rohini, Sector-15, Rohini, New Delhi-110089

(Esic Fund Account No. 1 Central, Payable At New Delhi)

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

2. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

4. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

5. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible for bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017

6. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSME will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

7. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which will be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

8. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity of any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

9. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all with any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Split Air Conditioner Including Green AC, Wall Mount Type (V2) (38 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/कमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Bis Required	Yes
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Technical Specifications/तकनीकी विशिष्टियाँ

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Generic	Classification By Function	Cooling Only

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Nominal Marketing Cooling Capacity (in Ton) {Hint: 1 Ton= 3000 Kcal/Hr, Tolerance +/-10%}	2 Ton
	Star Rating (ISEER value range)	5 Star (ISEER value from >=5 to <=5.5)
Refrigerants	Eco-friendly Refrigerant	Yes
	Refrigerant Ozone Depletion Potential is Zero	Yes
Green AC Related Environment Friendly Requirement	Compliance to Green AC related environmental friendly features complied	No
Features/Accessories	Salient Features/Remote Control Features	Turbo Mode, Power Saving Mode, Self Diagnosis Mode, Dry Mode, Cool Mode, Fan Mode, Air Swing, Timer, Sleep Mode, Auto Off, Fan Speed Control, Power(On-Off), Temperature Up/Down
Warranty/Service	Comprehensive Warranty on Air Conditioner/Machine (in years)	1
	Warranty on Compressor (in years)	10 Or higher
	Installation/Commissioning	With Free Standard Installation Commissioning Or high
	Number of free services during the Comprehensive Warranty on Air Conditioner/Machine	2 services per year, 4 services per year Or higher
Certifications	Mandatory compliance / conformity to relevant ISS	As per IS 1391 (Part 2)-Latest and as per Gazette Notification no. S.O. 3897(E) dated,29th October 2019 and as per BEE Notification dated 19th April 2022

Comprehensive Maintenance	
Warranty of required product	5 Year
Comprehensive Maintenance Duration (Post Warranty)	2 Year

*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Applicable Specification Document	View
Applicable Drawing Document	View
Verified and Signed Tp document	View

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र.सं	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी दिन
1	Rajeev Ranjan	110089,ESIC Dental College & Hospital Sector-15, Rohini, Delhi-110089	38	15

Split Air Conditioner Including Green AC, Wall Mount Type (V2) (5 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Bis Required	Yes
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Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Generic	Classification By Function	Cooling Only
	Nominal Marketing Cooling Capacity (in Ton) {Hint: 1 Ton= 3000 Kcal/Hr, Tolerance +/-10%}	1.5 Ton Green AC
	Star Rating (ISEER value range)	5 Star (ISEER value Not less than 5.33)
Refrigerants	Eco-friendly Refrigerant	Yes
	Refrigerant Ozone Depletion Potential is Zero	Yes
Green AC Related Environment Friendly Requirement	Compliance to Green AC related environmental friendly features complied	Yes as per document draft "Sustainable Public Procurement: Green Room Air Conditioner Specification (draft)" uploaded on GeM
Features/Accessories	Salient Features/Remote Control Features	Turbo Mode, Dehumidification Mode, Power Saving Mode, Auto Clean Mode, Self Diagnosis Mode, Quiet Mode, Dr Mode, Cool Mode, Fan Mode, Air Swing, Timer, Sleep Mode, Auto Off, Fan Speed Control, Power(On-Off), Temperature Up/Down

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Warranty/Service	Comprehensive Warranty on Air Conditioner/Machine (in years)	1
	Warranty on Compressor (in years)	10 Or higher
	Installation/Commissioning	With Free Standard Installation Commissioning Or high
	Number of free services during the Comprehensive Warranty on Air Conditioner/Machine	2 services per year, 4 services per year Or higher
Certifications	Mandatory compliance / conformity to relevant ISS	As per IS 1391 (Part 2)-Latest and as per Gazette Notification no. S.O. 3897(E) dated,29th October 2019 and as per BEE Notification dated 19th April 2022

Comprehensive Maintenance

Warranty of required product	5 Year
Comprehensive Maintenance Duration (Post Warranty)	2 Year

*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Applicable Specification Document	View
Applicable Drawing Document	View
Verified and Signed Tp document	View

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र.सं	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी दिन

S.No./क्र.सं	Consignee Reporting/Officer/प रेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी दिन
1	Rajeev Ranjan	110089,ESIC Dental College & Hospital Sector-15, Rohini, Delhi- 110089	5	15

Unitary Air Conditioner (Window AC) (V2) As Per IS 1391 (Part 1) (17 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Bis Required	Yes
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Technical Specifications/तकनीकी विशिष्टियाँ

* जेम कटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
STANDARDS	BEE Star rating of the product (in Nos)	5 Or higher
GENERIC	Nominal Marketing capacity as per BEE Star Rating Label (hint: 1 Ton = 3000 Kcal/Hr, Tolerance +/- 10%) (in Ton)	1
	Technology of air conditioner	Inverter AC - Variable Speed, Non Inverter AC
CONSTRUCTION	Classification by function	Cooling only (Cooling and dehumidification during cool mode)
MATERIAL	Material of Evaporator	Copper Or higher
	Material of Condensor	Copper Or higher
WARRANTY	Warranty on compressor (in Years)	5 (for Non inveter AC), 10 (for Inverter AC)
INSTALLATION	Type of installation	Standard Installation (scope of installation as per STC attached)

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र.सं	Consignee Reporting/Officer/प रेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी दिन
1	Rajeev Ranjan	110089,ESIC Dental College & Hospital Sector-15, Rohini, Delhi- 110089	17	15

Split Air Conditioner Including Green AC, Wall Mount Type (V2) (6 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Bis Required	Yes
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Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Generic	Classification By Function	Cooling Only
	Nominal Marketing Cooling Capacity (in Ton) {Hint: 1 Ton= 3000 Kcal/Hr, Tolerance +/-10%}	1 Ton
	Star Rating (ISEER value range)	5 Star (ISEER value from >=5.6 to 6.0)
Refrigerants	Eco-friendly Refrigerant	Yes
	Refrigerant Ozone Depletion Potential is Zero	Yes
Green AC Related Environment Friendly Requirement	Compliance to Green AC related environmental friendly features complied	No
Features/Accessories	Salient Features/Remote Control Features	Turbo Mode, Dry Mode, Cool Mode, Fan Mode, Air Swin
Warranty/Service	Comprehensive Warranty on Air Conditioner/Machine (in years)	1
	Warranty on Compressor (in years)	10 Or higher
	Installation/Commissioning	Without Installation Commissioning, With Free Standar Installation Commissioning Or higher
	Number of free services during the Comprehensive Warranty on Air Conditioner/Machine	2 services per year, 4 services per year Or higher
Certifications	Mandatory compliance / conformity to relevant ISS	As per IS 1391 (Part 2)-Latest and as per Gazette Notification no. S.O. 3897(E) dated,29th October 2019 and as per BEE Notification dated 19th April 2022

Comprehensive Maintenance	
Warranty of required product	5 Year
Comprehensive Maintenance Duration (Post Warranty)	2 Year

*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Applicable Specification Document	View
Applicable Drawing Document	View
Verified and Signed Tp document	View

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र.सं	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी दिन
1	Rajeev Ranjan	110089,ESIC Dental College & Hospital Sector-15, Rohini, Delhi-110089	6	15

Unitary Air Conditioner (Window AC) (V2) As Per IS 1391 (Part 1) (5 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Bis Required	Yes
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Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
STANDARDS	BEE Star rating of the product (in Nos)	5 Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERIC	Nominal Marketing capacity as per BEE Star Rating Label (hint: 1 Ton = 3000 Kcal/Hr, Tolerance +/- 10%) (in Ton)	1.5
	Technology of air conditioner	Inverter AC - Variable Speed
CONSTRUCTION	Classification by function	Cooling only (Cooling and dehumidification during cool mode)
MATERIAL	Material of Evaporator	Copper Or higher
	Material of Condensor	Copper Or higher
WARRANTY	Warranty on compressor (in Years)	10 (for Inverter AC)
INSTALLATION	Type of installation	Standard installation (scope of installation as per STC attached) with uninstallation of existing AC

Consignees/Reporting Officer/प्रेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र.सं.	Consignee Reporting/Officer/प्रेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी दिन
1	Rajeev Ranjan	110089,ESIC Dental College & Hospital Sector-15, Rohini, Delhi-110089	5	15

Buyer added Bid Specific Additional Scope of Work

S.No.क्र.सं.	Document Title	Description	Applicable/रिवर्स प्रभार के अनुसार जीएसटी i.r.o. Items
1	Bid document for purchase of Air conditions View	Split AC & Window AC	Split Air Conditioner Including Green AC, Wall Mount Type (V2) (38)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added v due approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized would not lead to any restrictive bidding.

Special terms and conditions-Version:1 effective from 01-05-2024 for category Split Air Conditioner Including Green AC, Wall Mount Type (V2)

1. As per latest Version of STC document "STC- Split Air Conditioner Including Green AC, Wall Mount Type (V2)" available at the time of bid creation.

Special terms and conditions-Version:1 effective from 04-10-2023 for category Unitary Air Conditioner (Window AC) (V2) as per IS 1391 (Part 1)

1. STC FOR UNITRY AIR CONDITIONER (WINDOW AC)

◦ **Scope of installation and Commissioning for Window AC**

1. Mounting/Fitting of Window AC, with necessary alignment work, in already made window
2. Suitable electric wiring upto 3 meters length between Window AC and Power Socket / voltage
3. Testing for satisfactory working without any abnormal noise as well as leakage test of entire system

◦ Following are not included in the scope of supply for Window AC

1. Carpentry work for making the window frame and fixing of wooden fram
2. Switches/ Sockets / Plug Tops / Voltage Stabilize/Drain Pipe

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

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Terms & Conditions for Procurement of Air Condition machine for ESIC Dental College & Hospital, Rohini, Delhi

Bid Document

Bid Details	
Bid submission Date/Time	
Bid Opening Date/Time	
Bid Offer Validity(From End Date)	21(Days)
Ministry/State Name	Ministry Of Labour & Employment
Department Name	ESIC Dental College & Hospital, Rohini
Organization Name	Employees' state insurance corporation

Total Quantity	Window AC (1Ton) -17 Window AC (1.5Ton) -05 Split AC (1.0 Ton) - 06 Split AC (1.5 Ton) - 05 Split AC (2.0 Ton) - 38 Total = 71 (Seventy one)
Item Category	Window & Split (Wall Mount) Air Conditioner
Minimum Average Annual Turnover of the bidder (For 3 Years)	23Lakh(s) / By default on GeMs
OEM Average Turnover(Last 3 Years)	70Lakh (s)
Years of Past Experience Required for same/ similar service.	03 (Three)Year(s)
MSE Exemption for Turnover	Yes
Document required from seller	Experience Certificate, Past Performance, Tender Turnover, EMD, OEM Authorization Certificate, OEM Annual Turnover, Compliance of ISO specification and supporting document, ISO Certificate, Electrical safety certificate, Liquidation certificate, Copy of GST & PAN Card, CMC certificate, MSME Certificate, if applicable. *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	50% (Average)
Bid to RA enabled	YES
Type of Bid	Two Packet Bid system
Time allowed for Technical Clarifications during technical evaluation	5 Days
Inspection Required (By Empowered Inspection Authority/Agencies pre-registered with GeM)	No
Evaluation Method	Total value wise evaluation

ePBG percentage	5%
Duration of EPBG required	62 Months
Estimated Bid Value	46,05,000/-
EMD Detail	Yes (Rs 2,30,250/-)
WARRANTY	05(Five) years
CMC required	Yes, for 2(Two) years.
Bid splitting applied	NO
MII Purchase Preference	Yes
MSE Purchase Preference	Yes

Checklist of mandatory documents to be submitted by Bidders:

The following documents are required to be submitted:

S. No	Document	Submitted (Yes/No)
1	Experience certificate (for FY 2021-22,2022-23, 2023-24)	-
2	Past performance (for FY 2021-22,2022-23,2023-24)	-
3	Bidder turnover certificate (for FY 2021-22,2022-23,2023-24)	-
4	OEM Turn over (for FY 2021-22,2022-23,2023-24) (Certificate from CA as documentary proof)	-
5	Original EMD	-
6	OEM authorization on OEM letterhead (for Dealers/Suppliers)	-

7	Compliance of BoQ specification and supporting document	-
8	BIS/ISO certification	-
9	Electrical safety certificate	-
10	Liquidation certificate (undertaking on own letterhead)	-
11	Copy GST & PAN card	-
12	CMC Certificate	-
13	Warranty certificate	-

General Terms & conditions

Buyer Added Bid Specific Terms and Conditions

1. Generic option clause:

The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Generic Bidder financial standing:

The bidder should not be under liquidation, court receivership or similar proceedings should not be bankrupt. Bidder should upload undertaking to this effect with bid.

3. Generic End User Certificate:

Wherever Bidders are insisting for End User Certificate from the Buyer, same should be provided in Buyer's standard format only.

4. Generic Experience Criteria:

The Bidder or its OEM {themselves or through reseller(s)} should have regularly manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

5. Generic Manufacturer Authorization:

Wherever Authorized Distributors/service providers are submitting the bid, Authorization Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

6. Scope of Supply (Bid price to include all cost components: Supply Installation Testing Commissioning of items and providing Statutory Clearances required (if any)).

7. Turnover Bidder Turn Over Criteria:

The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for these criteria.

8. Turnover OEM Turn Over Criteria:

The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM are less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for these criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

9. OEM Imported products:

In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

10. Purchase Preference (Centre) Purchase preference to Micro and Small Enterprises (MSEs):

Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1 15% of margin of purchase preference /price band defined in relevant policy, said Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.

11. Service & Support Availability of Service Centre's:

Bidder/OEM must have a Functional Service Centre in the State of each Consignment Location in case of carry-in warranty. (Not applicable in case of goods having

site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

12. Service & Support Dedicated /toll Free Telephone No. for Service Support :

BIDDER/OEM must have Dedicated/toll Free Telephone Number for Service Support.

13. Certificates :

Bidder's offer is liable to be rejected if they don't upload any of the certificates/documents sought in the Bid document, ATC and Corrigendum if any.

14. Certificates ISO 9001:

The bidder or the OEM of the offered products must have ISO 9001 certification.

15. Certificates:

The bidder is required to upload, along with the bid, all relevant certificates such as BIS license, type test certificate, approval certificates and other certificates prescribed in the Product Specification given in the bid document.

16. Certificates:

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): Must be ISO certified or Indian equivalent certification.

17. Warranty Timely Servicing / rectification of defects during warranty period:

After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 7 days time limit. If the Seller fails to complete service / rectification with defined time limit, penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of total contract value after which the Buyer shall have the right to get the service rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to reimburse the cost of such service / rectification to the Buyer.

18. Financial Criteria NET WORTH:

Net Worth of the OEM should be positive as per the last audited financial statement.

19. CMC:

1. CMC should be quoted for 2 Years after completion of Warranty for Equipment
2. Warranty should be on site within 7 days.
3. Additional Specifications are required as per attachment.

20. If the Seller fails or neglects to observe or perform any of his obligations under the contract, it shall be lawful for the ESI institutions to forfeit either in whole or in part

, the Performance Security furnished by the Seller.

21. Assembled product will not be accepted.

Special terms and conditions- category Window & Split Air Conditioner

Departments while procuring electrical appliances notified by the Department of Expenditure (DoE) shall ensure that they carry the notified threshold or higher Star Rating of the Bureau of Energy Efficiency(BEE).In this regard, DoE Memo. No. 26/6/2012-PPD dated 21.01.2013 may also be referred to wherein appliances and threshold star ratings have been circulated.

1. Scope of installation and Commissioning for Window & Wall Mounted High wall Split AC

- (1) Mounting/Fitting of indoor and outdoor units at the respective locations.
- (2) Laying of refrigerant piping and connecting with indoor and outdoor units after drilling hole/holes in the wall (all type of walls), if required.
- (3) Checking/Charging Refrigerant gas in the unit.
- (4) Suitable electric wiring between indoor units and switch up to 3 meters length.
- (5) Testing for satisfactory working without any abnormal noise as well as leakage test of the entire system.

2. Generic

Actual delivery (and Installation & Commissioning (if covered in scope supply)) is to be done at following address

ESIC DENTAL COLLEGE & HOSPITAL

Dr. K.N. Katju Marg, Rohini

Sector-15, Rohini

New Delhi

PIN- 110089

3. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of life by the OEM before this period.

4. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regard. GST reimbursement will be as per actual or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

5. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

6. Past Project Experience

Proof for Past Experience and Project Experience clause: - For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

a. Contract copy along with Invoice(s) with self-certification by the buyer over their letter head that satisfactory service/supplies against the invoices have been executed (Only **PSU/Government agencies certificate will be considered**).

8. Certificate

A) Successful Bidder has to submit an undertaking that he has not supplied the items on lesser price to any Govt. organization.

B) Bidder should provide details of service centers.

C) Copy of GST & PAN card.

D) Warranty should be for 05(Five) years for total AC machine, it covers all accessories.

E) Technology of Air condition - Inverter AC

F) Remote control features - Timers, Fan speed control, on/off, swing etc.

G) Provision of filter - Synthetic filter and reusable along with anti-bacteria

H) Warranty should be for 10(Ten) years for Compressor, it covers all accessories

I) Air condition compliance - Green AC

J) CMC after completion of warranty period should be for 2(Two) year for total AC machine, it covers all accessories.

G) **Accessories to be supplied:-**

(1) Supply cord PVC insulated sheathed cables with 3 meter length (or more) of supply cord.

(2) Min. 3 meter Copper connecting pipe.

(3) Remote control, 2 Nos. batteries, Operating Manual, installation Manual

H) **Type of Installation:-**

(1) Standard installation with un-installation of existing AC including mounting/fitting of indoor and outdoor units at the respective locations.

(2) Laying of refrigerant piping and connecting with indoor and outdoor units after drilling hole/holes in the wall, if required.

(3) Checking/Charging Refrigerant gas in the unit.

- (4) Suitable electric wiring between indoor unit and switch up to 3 meter length.
- (5) Testing for satisfactory working without any abnormal noise as well as leakage test of entire system.

9. EMD:-

Date of EMD should not be after the closing date and time of the bid. The fixed amount of the **EMD (i.e Rs 2,30,250/-)** should be in the form of demand draft drawn in favour of **“ESI Fund Account no. 1(Central)” payable at Delhi**. The same should be valid for minimum 45 days beyond the bid validity.

10. Maximum relaxation provided to the bidder for submission of original EMD shall be 07(Seven) days (Including holidays) from the next day of the closing date of the bid. If not received by this office at ESIC Dental College & Hospital, Sector 5, Rohini, New Delhi-110089, it will be treated as “no EMD submitted by the bidder” and bid will be treated as cancelled as per rule.

11. Financial Bid will be opened for the bidders who will technically qualify after internal evaluation and work order will be awarded to the L1 bidder.

12. No interest shall be payable upon the Bid Security / EMD or any other amounts payable by the Seller to Buyer under the Contract. EMD of the successful bidders/ unsuccessful bidders shall be returned as per terms and conditions of GeM and GFR.

13. If the Seller fails or neglects to observe or perform any of his obligations under the contract, it shall be lawful for the ESI institutions to forfeit either in whole or in part, the Performance Security furnished by the Seller.

14. Forms of ePBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft of **5%** of Bid value in favour of **“ESI Fund Account no. 1(Central)” payable at Delhi** after award of contract. Successful Bidder can submit scanned copy of the DD in place of ePBG and has to ensure delivery of original copy to the original DD to the Buyer within 15 days of award of contract.

15. Bidder have submit electrical safety certificate.

16. Duration of RA will be as GeMs terms & conditions.

17. Scope of Supply

1. Scope of supply (Bid price to include all cost components): Supply, installation, testing and commissioning are compulsorily to be done by the bidder.
2. No separate price will be paid for any type of transportation/supply/installation/testing and commissioning/ return of items to the bidders. The supply of items should be completed within the maximum period.

um time limit framed under GeM's term and conditions.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contract shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to 8 / 10 exemptions provided to such sellers under M GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical proforma as pre-requisite to qualify bidders.
7. Floating/creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization/department/institute locally or from foreign/export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category being bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this they can raise their representation against the same by using the Representation window provided in the bid details in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to such representations and would not be allowed to open bids if he fails to reply to such representations.

Additional Clause For Comprehensive Maintenance Charges

- 1.CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per requirement. Cost of consumables shall not be included in CMC.Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
- 2.CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.
- 3.GST shall be included in the CMC Charges quoted.
- 4.Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula.A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.
- 5.The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by user.

6. While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges included, an option for number of years for CMC required after the warranty period shall be available. Under this option up to 10 years can be chosen for CMC charges beyond warranty period.

7. In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.

8. The CMC functionality shall be available in bid only and no direct RA shall be applicable. In case of bid to R/A decrees rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

8.1. Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The bidder while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

CMC charges for 1st year after warranty period- Percentage to be indicated- A1

CMC charges for 2nd year after warranty period- Percentage to be indicated- A2

CMC charges for 3rd year after warranty period - Percentage to be indicated- A3

CMC charges for 4th year after warranty period - Percentage to be indicated- A4

CMC charges for 5th year after warranty period - Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2. The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3. In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below including CMC and then show the inter-se-ranking of the bidders. The following are the variables:

(i) Number of years for which CMC required.

(ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation =

$C + C * \{ (A1/100)/(1.10^n) + (A2/100)/(1.10^{n+1}) + (A3/100)/(1.10^{n+2}) + (A4/100)/(1.10^{n+3}) +$

$(A5/100)/(1.10^{n+4}) \}$ and so on

C - Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1, A2, A3, A4 & A5 shall depend on how many years CMC selected. For 3 year CMC, only A1, A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4. CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5. The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9. Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10. Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 10% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11. In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12. The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

13. CMC Charges are inclusive of all the charges for Transportation, Lodging, Boarding, all insurances including third insurance and all other incidental charges. The same shall include GST. The prices also include cost of spares and damaged parts. Purchaser does not have any liability, whatsoever, over and above the cost of CMC. It also includes cost of arranging hand tools & tackles, special tools etc. required to carry out the work.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which share border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compli this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जे सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी वे पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न क अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---